



AIR
CONTROL

THE KEYS
TO UNDERSTANDING.
THE MEANS
TO ACT

OFFICES



INDOOR AIR QUALITY (IAQ) IN OFFICES IS A MAJOR HEALTH CHALLENGE, WITH INCREASINGLY HIGH EXPECTATIONS FROM THOSE WHO OCCUPY THE BUILDINGS.

In order to improve IAQ, VEOLIA makes its know-how available and offers the Air Control service to understand, assess and improve air quality. Air Control is the first part of the Air Quality Solutions offer.





+ 85%
of our time is spent
in closed locations


+ 80%
of buildings have
IAQ issues


Indoor Air Pollution

8X
UP TO 
Outdoor Air Pollution


- 60%
productivity in a meeting room
with defective IAQ


- 10%
short term sick leave if pollutants
are reduced by 50%


30%
of new or refurbished buildings are unhealthy

YOUR STAKES. OUR COMMITMENTS



FOR QUALITY OF LIFE

- Your occupants and visitors experience **enhanced well-being** and improved working conditions. This is an **essential productivity stimulation** factor.
- **Your satisfaction** is the goal of all our initiatives.

TO ENHANCE YOUR ASSETS

- An **excellence** level for your certifications.
 - Your resources **protected**.
- Your energy consumption **reduced**.
 - Your building **quality** preserved.



FOR A SMART APPROACH

- **Connected, flexible** installations.
- **Interactions** with the occupants.
- Data **accessibility** for stakeholders.

FOR INSTALLATION RELIABILITY

- **Guaranteed** hygiene conditions *(compliant with applicable regulations)*.
- **Anticipated** malfunctions.
- **Optimised** management.



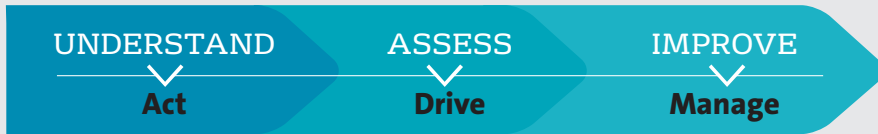


GOOD REASONS TO ACT

It is our responsibility to support you in monitoring and controlling your IAQ. We undertake to give you the means to act effectively on the health, comfort and performance of the occupants.

WHY CHOOSE OFIS

The technique developed by VEOLIA is based on a systemic approach to your office environment, and bespoke operational advice. By your side, our experts apply a global analysis approach using 3 complementary steps. The approach is based on robust methodology and proposes solutions for you to become a “player” regarding the air that is breathed on your premises:



EXCLUSIVE OFFER

Take advantage of a multi-year agreement, Capitalise on your results to act more effectively



CURRENT SITUATION

UNDERSTAND

The objective:

To get detailed understanding of how your building operates and its technical installations to propose a campaign of adapted measures.



2 COMPLEMENTARY SERVICES

> **Sample-taking strategy**

Our experts' selection of sample-taking locations guarantees the representativeness of interactions inside the building and makes it possible to come to reliable conclusions.

> **Risk analysis**

Taking into account your installations makes it possible to draw up an action plan to manage your IAQ.

ON-SITE IMMERSION

Trained and experienced operators: over 15 years experience. They optimise the resources needed to guarantee an effective sample-taking campaign.

THE SERVICE +

- A continuous monitoring feasibility study.



GOOD REASONS TO CHOOSE US

- > **The study of your environment** includes all possible interactions with IAQ.
- > The proposed **overall vision** is not limited to just the building or its main technical installations. You **benefit from Veolia's experience and database**, making it possible to compare the characteristics of your premises with those of other similar buildings.



MEASUREMENT CAMPAIGNS

ASSESS

The objective:

To objectively assess your office IAQ by including its different “life periods” and facilitating your operational control.

2 DIAGNOSIS PROTOCOLS

> IAQ Audit

Seasonal (1 winter + 1 summer)

Completion of 2 audits/year to optimise your installation operation and settings.

The inclusion of occupants’ habits and air flow for every season makes it possible to adapt our recommendations.

> IAQ Audit

One-off (once per year)

The appropriate analysis based on an existing situation.

DEPENDING ON THE EXISTING SITUATION

- Standard sample-taking* (+ chemistry).
- Specific sample-taking*
(all pollutant types, dust levels, air speed...).
- Repeat if anomalies are found.

(*) Including result interpretation.

THE SERVICE +

- Installation of continuous sensors (*per 3-month period*).
- Emergency action and/or data processing.
- Results recorded in your database (*BIM, digital Air Health Record...*) or your Building Management System.
- Secure archival of your results in a specific customer area.



GOOD REASONS TO CHOOSE US

- > **Partnerships** with accredited laboratories (COFRAC).
- > **Equipment assets** making it possible to take samples of a complete panel of pollutants.
- > **A SMART approach** (highly detailed understanding of the situation to better remedy it).
- > A “VEOLIA” IAQ **good practices reference**.
- > Multi-year support for **customised monitoring**.



SUPPORT AND ADVICE

IMPROVE

The objective:

Improve your knowledge to help you better manage your IAQ and find the solutions best suited to your situation.



4 EXCLUSIVE SERVICES

> Action plan recommendation

Using a full existing situation and the results of completed analyses, our experts propose a bespoke action plan and identify the levers to act on to improve your IAQ.

> Professional training



DATADOCK referenced e-learning (or classroom) sessions to ramp up your technical teams.

> Expert communication support

Our experts create a customised presentation of the audits that can be used, if necessary, to legitimise your statements (*both for internal and external communications*).

> Crisis management support

In a critical situation, fast mobilisation to deal with it and favour a return to normality.



GOOD REASONS TO CHOOSE US

- > More than just a compliance audit, a **decision-making tool**.
- > **Experts to support you** in solving detected anomalies.
- > **The capacity** to propose **operational solutions** to guarantee IAQ in your offices.
- > **Double IAQ optimisation/Energy efficiency skills**.

TO EVERY NEED, ITS SOLUTION

To every specificity, our capacity to adapt

COMPONENTS / SERVICES	PREMIUM	CONFORT	ESSENTIAL
I. CURRENT SITUATION			
> Sample-taking strategy	●	●	●
> Risk analysis			
• On-site survey: identification of risk factors at specific previously identified locations	●	●	■
• Complete installation audit: Design, operation, maintenance	●		
THE SERVICE + : Continuous monitoring feasibility study	■	■	■
II. MEASUREMENT CAMPAIGNS			
> IAQ Audit • seasonal (1 winter + 1 summer)			
• Standard sample-taking (+ chemistry)	●	●	
• Specific sample-taking	■	■	
• Repeat if anomalies are found	●	■	
> IAQ Audit • one-off (once per year)			
• Standard sample-taking (+ chemistry)			●
• Specific sample-taking			■
• Repeat if anomalies are found			■
THE SERVICE + : Installation of continuous sensors per 3 month period	■	■	■
THE SERVICE + : Emergency interventions	■	■	■
THE SERVICE + : Data recorded in the customer database or your BTM	■	■	■
THE SERVICE + : Archival of your results in a specific customer area	●	■	■
III. SUPPORT AND ADVICE			
> Action plan recommendation	●	●	
> Professional training	●	■	■
> Expert communication support			
• Visio presentation - summary using a specific visual medium		●	■
• Presentation in a meeting - intervention with customised support and expert comments	●	■	■
> Crisis management support	■	■	■
MULTI-YEAR AGREEMENT: 2 OR 4 YEARS	■	■	■

● Service included ■ Optional service for a (+) version of the pack

VEOLIA

takes on the air quality challenge

Take advantage of a global strategic approach
“Air Quality Solutions” the VEOLIA offer combining 3 services adapted to your needs



To have **regular monitoring** of the air quality in your offices.



To give you control tools and resources to **guarantee optimum air quality**.



So that stakeholders become **fully-fledged participants in the improvement** of air quality using the appropriate applications and organisation.



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